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CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

Construction

Name/Address of Contractor:

Company Name: ACCESS COMMUNICATIONS GROUP, LLC

Division Name:

Street Address: 2017 TEXAS AVE

City: EL PASO

State/Province: TX Zip Code: 799011968

Country: USA

CAGE Code:

DUNS Number: 106269736

PSC: Z2QA NAICS Code: 238210

Evaluation Type: Final

Contract Percent Complete: 100

Period of Performance Being Assessed: 09/20/2019 - 04/02/2020

Contract Number: 140P1319C0011 **Business Sector & Sub-Sector:** Construction

Contracting Office: IMR SANTA FE(12100) **Contracting Officer:** OLIVIA GORMAN **Phone Number:** 5054679637

Location of Work:

Award Date: 09/20/2019 **Effective Date:** 09/20/2019

Completion Date: 03/13/2020 **Estimated/Actual Completion Date:** 04/02/2020

Total Dollar Value: \$894,502 **Current Contract Dollar Value:** \$894,502

Complexity: Low **Termination Type:** None

Competition Type: Full and Open Competition after Exclusion of Sources **Contract Type:** Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

Chamizal National Memorial, Upgrade Theater Lighting

Contract Effort Description:

Upgrade Theater Lighting. Project replaced the theater lighting system, converted to Light-Emitting Diode (LED) capabilities, replaced light dimmer racks, lighting control console, relay panel, monitor screens, and circuits, as well as replaced stair edges and walkway lighting and repair the cable grid accessing light fixtures.

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Very Good
Cost Control:	N/A	N/A
Management:	N/A	Exceptional
Small Business Subcontracting:	N/A	Satisfactory
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

Assessing Official Comments:

QUALITY: The contractor tested each part of the system as it was completed. They proved that components worked and were not damaged. They implanted inspections upon delivery and installation. The included reviews and checks for all parts installed. There were few problems to the quality of work done. Examples include having to rehire certain employees who did not meet the standard of quality (in reference to the stair light installation). All operations were effective in meeting quality work. Contractor's management practices assured very good quality work and fixed all problems. There were little to no issues of work done by contractors and subcontractors.

SCHEDULE: The contractor was able to stay mostly on schedule. Subcontractors posed the biggest issue to time management, as subcontractors failed to meet milestones due to negligence to work a full schedule. Access Communication Group was effective in managing schedule problems. Access Communication Group provided a benefit to the government by asking to extend schedule work hours to offset schedule issues that came up, which were approved and had no additional cost to the government. Administrative duties were completed on time. The completion date was modified to be completed approximately 90 days later than anticipated, but the contractor submitted the correct paperwork for an excusable extension and were honest about the time needed to complete the work in a professional manner.

MANAGEMENT: The contractor practices exceptional management responsiveness, which provided significant benefit to the government in time saved for follow-up actions, as well as benefits via documentation provided for the file. Often the contractor made quick corrections to all behaviors and work done by the

subcontractors that needed improvement. They provided submittals on a timely basis. They worked exceptionally to meet the needs of the park service and are very customer friendly. They had constant communication between all parties. If personnel did not perform well, the contractor contacted supervisors and corrections were made in the same week. Ample time was dedicated to the supervision of the subcontractors. Personnel from the contracting company were always on site to ensure work was being done correctly. Few mistakes were made, such as poor installation of floor boxes and stair light installation; but all the mistakes were corrected. The contractor documented all the work correctly. Both the contractor and subcontractors managed problems well and came up with effective solutions to get the work done. The management for this site was exceptional. There were no complaints.

SMALL BUSINESS SUBCONTRACTING: Complied with FAR 52.219-8; no subcontracting plan was required and no goals were negotiated.

REGULATORY COMPLIANCE: Contractor met all regulatory requirements.

ADDITIONAL/OTHER: The contractor completed the scheduled project in a timely and professional manner. They improved some of the requirement at a benefit to the government by suggestions changes, which were approved, to save money and make the installed lighting system safer with no added cost. They managed small set-backs, problem solved on the job, and worked with subcontractors efficiently.

The contractor managed subcontractors very well. They hosted weekly safety briefings, weekly management meetings with subcontractors, and answered questions. Although, subcontractors sometimes did not meet scheduled completion dates. Examples of not meeting completion dates are as follows: not having material on time, subcontractors not working through the full workday, Foreman leaving the work site early, difficulty to communicate with certain subcontracted companies (Texas scenic). However, the contractor made good efforts to manage and correct problems. All problems were solved in a short timely manner and fully documented by the contractor. Work was completed at a highly professional level.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: OLIVIA GORMAN
Title: Contracting Officer
Organization: National Park Service
Phone Number: 505-467-9637 Email Address: olivia_gorman@nps.gov
Date: 04/15/2020

Contractor Comments:

ADDITIONAL/OTHER: The communication and coordination with the Customer were exceptional and any challenges were addressed in a professional manner which helped us to address any differences with the subcontractors.

We are proud as a Company and individuals to have worked at the Chamizal National Park which is part of our heritage.

We are looking forward to working on future projects with the Department of Interior.

CONCURRENCE: I concur with this evaluation.

Name and Title of Contractor Representative:

Name: Ana Espinoza
Title: President
Phone Number: 915-845-0007 Email Address: office@acglp.com
Date: 04/15/2020

Review by Reviewing Official:

Review by Reviewing Official not required.

Name and Title of Reviewing Official:

Name:
Title:
Organization:
Phone Number: Email Address:
Date: